



**I Said This, You Heard That**  
*Clay Scroggins*

**Scripture:** *Ephesians 4:29*

**Introduction**

**Graphic:** Cover of *I Said This, You Heard That*

**Clay shares a personal story of planning a surprise birthday party for his wife after she expressed not being interested in one.**

How to **avoid miscommunication**

Communication is not just about what's **said**.  
It's also about what's **heard**.

*[The purpose of communication is to convey information from one person to another. Through our choice of words, we exchange concepts, emotions, thoughts, and opinions. Unfortunately, miscommunication is common when the listener fails to understand what is said. Dale Carnegie said, "90% of all management problems can be summed up as miscommunication."]*

*[Here's the danger...]*

Miscommunication has caused all kinds of **problems** in the world.

**Ephesians 4:29**

Do not let any **unwholesome talk** come out of your mouths,

**Clay shares a personal story of doing Bible drills in his church as a child.**

*[When I was a kid, I had to memorize this verse. I thought it was only about word choice. Obviously, this is not just about word choice. This is about far more than that. "Unwholesome" means words that don't make someone whole—words that are unhealthy or unhelpful.]*

